Key information document – Index Contracts for Difference

Purpose

This document provides you with key information about this investment product. It is not marketing material. This information is required by law to help you understand the nature, risks, cots, potential gains and losses of this product and to help you compare it with other products.

Product

Index Contracts for Difference are offered by TF Global Markets (UK) Limited trading as ThinkMarkets ("ThinkMarkets", "we" "us"). Authorised and regulated by the Financial Conduct Authority of the United Kingdom. FCA number: 629628. www.ThinkMarkets.com. Call +44 203 514 2374 for more information.



You are about to purchase a product that is not simple and may be difficult to understand.

What is this product?

Type

A contract for difference ("CFD") is an investment contract between you and us where the profit or loss is the difference between the opening and closing price of the contract. The price of an Index CFD contract is determined by reference to the price of the quoted underlying index (for example the US30, SPX500, UK100, AUS200, FRA40 or GER30).

No trade will entitle you to any rights in relation to the underlying index including any rights to delivery, acquisition or ownership.

One of the key features of CFDs is that they are traded on a margin or leverage basis meaning that you will only need to commit a small proportion of the notional value of the contract as margin. This means however that the size of your positions and potential profits and losses are magnified relative to your investment resulting in greater risks. It also means that your invested capital is at risk.

The objective of a CFD is to enable you to speculate on the price of the underlying instruments using leverage. You may trade this product by either buying contracts or selling contracts depending on your view as to whether the quoted price of the underlying index will increase or decrease. In buying a contract you anticipate that the price will increase (you go long) and in selling you anticipate the price to fall (you go short). Movements in price in the underlying index will generate nominal profits or losses on your account. You may close your trade at any time with a view to realising a profit or loss.

There is no recommended holding period as each investor must determine what they consider to be right based upon their own trading strategy and objectives.

You must maintain sufficient margin on your account to keep your trades open. This may mean investing more in a very short timeframe if the price moves against you. If you do not maintain the required margin level, we may unilaterally close your trades.

Intended Retail Investor

We recommend that only clients that have relevant and specific knowledge and experience in leveraged derivative trading should trade CFDs. The products are typically short term in nature and carry a high risk of loss, including your initial investment. Clients should also satisfy themselves that they have the financial resources to trade and to bear any potential losses.

What are the risks and what could I get in return?

Risk Indicator



The summary risk indicator is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the markets or because we are not able to pay you.

We have classified this product as 7 out of 7, which is the highest risk class. This is because you may lose all of your invested capital.

Be aware of currency risk. You may receive payments in a different currency, so the final return you will get depend on the exchange rate between the two currencies. This risk is not considered in the indicator shown above.

In some circumstances you may be required to make further payments to pay for losses. The total loss you may incur is all of your invested capital.

Your profits and loss will be directly impacted by fluctuations in volatility and liquidity of the underlying index of the CFD. Price movements may be significant and may 'gap' so that pricing is not consecutive. As you are trading on leverage the speed at which you may generate profits or losses and their size is magnified. We may automatically close your trades if you do not maintain the required margin.

This product does not include any protection from future market performance so you could lose some or all of your investment. If we are not able to pay you what is owed, you could lose your entire investment. However, you may benefit from a consumer protection scheme (see the section 'what happens if we are unable to pay you'). The indicator shown above does not consider this protection.

Performance Scenarios

Example based upon purchase of 10 contracts of the UK 100

Price Quoted: 7,000 Leverage: 100:1

Notional Value: £70,000 (10 x 7,000)

Initial Margin Requirement: £700.00 (Notional Value / 100)

Long Trade (held intraday)			Short Trade (held intraday)		
Performance Scenario	Price Change (including spread) %	Profit/ Loss	Performance Scenario	Price Change (including spread) %	Profit/ Loss
Stress	-5.0%	-£3,500.00	Stress	+5.0%	-£3,500.00
Unfavourable	-1.5%	-£1,050.00	Unfavourable	+1.5%	-£1,050.00
Moderate	+0.5%	+£350.00	Moderate	-0.5%	+£350.00
Favourable	+1.5%	+£1,050.00	Favourable	-1.5%	+£1,050.00

The scenarios shown illustrate how your investment could perform. You can compare them with the scenarios of other products.

The scenarios presented are an estimate of future performance based on evidence from the past on how the value of this investment varies and are not an exact indicator. What you get will vary depending on how the market performs and how long you hold the CFD. The stress scenario shows what you might get back in extreme market circumstances, and it does not take into account the situation where we are not able to pay you.

The figures shown include all the costs of the product itself but may not include all the costs that you pay to your advisor or distributor. The figures do not take into account your personal tax situation, which may also affect how much you get back.

What happens if ThinkMarkets is unable to pay out?

In the unlikely event that ThinkMarkets are unable to pay you, due for instance to our insolvency, you may lose the value of your investment. However, we segregate all retail client money from our own money in accordance with the FCA's Client Money rules. You have some protection from the Financial Services Compensation Scheme ("FSCS"). This product is categorised as an investment product under the FSCS, so eligible claimants are covered up to the first £85,000 of loss. Further information about the compensation arrangements is available at www.fscs.org.uk.

What are the costs?

The table below shows the different costs that you may incur in trading an Index CFD.

This table shows the different types of cost categories and their meaning					
One off costs on	Spread	This is the difference between the buy price and the sell price we quote.			
Entry and Exit	Currency conversion	We automatically convert any realised profits and losses, cash received, fees and charges and any adjustments that are denominated in another currency to the base currency specified for your account. To make such conversions we charge a fee of 3% of the amount.			
Ongoing costs	Swap Rates	For trades that are held overnight, and not closed intraday, the Swap Rates are charged or paid based upon the interest differentials for borrowing or lending on the base currency of the underlying. The rates are calculated over six months LIBOR (or equivalent depending on country) + /- 3.5%.			
Incidental costs	Distributor Fees	We may share a one-off payment or a portion of our spreads, fees or other charges with other persons, including a distributor who may have introduced you or that provides you with an ongoing service.			

The person selling you or advising you about this product may charge you other costs. If so, this person will provide you with information about these costs and show you the impact that all costs will have on your investment over time. For full information on the costs, visit the Company's website here.

How long should I hold it, and can I take money out early?

Index CFDs are intended for short-term trading, in some cases intraday, and are generally not suitable for long-term investments. Index CFDs do not have a recommended or required minimum holding period. As an execution only product you may choose to close your position at any time without additional fees or penalty. For full information on the costs, visit the Company's website here.

How can I complain?

To raise a complaint, please contact our Customer Support team via email at support@thinkmarkets.com. We will endeavour to resolve all issues within an expedient timeframe. If you are not satisfied with the response from our Customer Service agent, or you are unable to resolve the issue, then you may raise the matter as a complaint with our Compliance team by writing to us at compliance@thinkmarkets.com or ThinkMarkets.com or <a href="mailto:ThinkMarkets.com"

Other relevant information

This document is a summary of key information about Index CFDs. It is designed to help you make an informed decision before your trade. This is a summary only and nothing is this document should not be considered as advice.

Before deciding whether to open an account or trade any of our products we strongly suggest that you read our full terms and policies, including: our full Terms and Conditions, Conflicts of Interest Policy, Order Execution Policy, Margin Call Policy, Full Risk Warning and Privacy Policy among other things. These documents can be found here: Terms and Policies

In addition, you can find the full contract specifications for Index CFDs here: Contract Specifications

This Key Information Document is dated 1st January 2018.

The last version was updated on the 14th July 2023.