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TF Global Markets group of companies

THINKMARKETS GROUP

AI Trading Interface Supplementary Terms and Conditions

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TF Global Markets Int Limited, Think Capital Limited and TF Global Markets (STL) Limited.

AI Trading Interface

Supplementary Terms and Conditions | Date of issue: June 2026

These Supplementary Terms apply when you activate and use any Artificial Intelligence (AI) assistant connected to your ThinkMarkets account via the Model Context Protocol (MCP) or any equivalent AI integration. They are supplementary to, and must be read in conjunction with, the Client Terms and Conditions issued by the relevant ThinkMarkets entity ("the Principal Terms"). In the event of any conflict between these Supplementary Terms and the Principal Terms, the Principal Terms shall prevail.

1. Status and Application

These Supplementary Terms form part of your agreement with the relevant ThinkMarkets entity ("ThinkMarkets", "we", "us", or "our"). By activating the AI Trading Interface you confirm that you have read, understood, and agree to be bound by these Supplementary Terms in addition to the Principal Terms.

These Supplementary Terms apply each time you use any AI assistant connected to your ThinkMarkets account, regardless of which AI platform you choose to use.

Nothing in these Supplementary Terms modifies or limits our obligations to you under applicable law or regulation in the jurisdiction in which your account is held.

2. This Feature May Not Be Suitable for You

> **Important**
>
> You should not use the AI Trading Interface if you are not comfortable with the risks described in these Supplementary Terms, if you are unfamiliar with how leveraged product trading works, or if you are uncertain about using AI technology in connection with live trading. You may disable this feature at any time.

The AI Trading Interface is an optional feature. You are under no obligation to use it. We strongly recommend that you:

- read these Supplementary Terms in full before activating the interface;
- read the Principal Terms and our Full Risk Disclosure Notice, both available on our website;
- seek independent specialist advice if you are uncertain about the suitability of this feature for your circumstances, your legal position, or the tax implications of your trading activity; and
- only activate the AI Trading Interface if you are fully comfortable with how it works and the risks it entails.

ThinkMarkets does not provide legal, tax, financial planning, or investment advice. Nothing in these Supplementary Terms, and nothing generated by an AI assistant connected to your account, constitutes such advice.

3. Nature of the AI Trading Interface

3.1. What the AI Trading Interface is

The AI Trading Interface enables you to connect a third-party AI assistant (such as Claude by Anthropic or ChatGPT by OpenAI) to your ThinkMarkets trading account using the Model Context Protocol ("MCP") or equivalent integration. Once connected, you may use natural language to access account information, market data, and — subject to explicit confirmation at each step — place, modify, or cancel orders on your account.

3.2. ThinkMarkets does not endorse or recommend any AI platform

We do not endorse, recommend, or guarantee the performance, accuracy, reliability, or suitability of any AI platform. The availability of connectivity with a particular AI platform does not constitute any representation by us regarding that platform's fitness for any purpose.

AI platforms are operated by third parties who are independent of ThinkMarkets and may not be regulated by the same authority that regulates us. The terms, privacy policies, and conditions of any AI platform provider apply to your use of their platform. We are not a party to those agreements and accept no liability in connection with them. You should review the relevant terms of your chosen AI platform before using it in connection with your account.

3.3. The AI Trading Interface does not provide advice

Nothing generated by an AI assistant connected to your account constitutes investment advice, a personal recommendation, a suitability or appropriateness assessment, or any other regulated activity. We provide services on an execution-only basis in accordance with the Principal Terms. This position is not altered by the use of an AI assistant.

Any market commentary, analysis, research, or suggestions generated by an AI assistant are for your information only. You should not treat them as a basis for making trading decisions without conducting your own independent assessment.

AI-generated content may appear personalised or conversational, but it is generated automatically and does not take into account your objectives, financial situation, or needs.

4. Your Responsibilities

4.1. You are responsible for your instructions

Any instruction communicated to ThinkMarkets via an AI assistant is treated as your instruction in the same manner as any other instruction given through our platform. You are solely responsible for the accuracy, completeness, and clarity of all instructions provided to any AI assistant in connection with your account.

We will not be liable for losses arising from the AI assistant misinterpreting, misdirecting, duplicating, or inaccurately processing your instructions, including losses arising from unclear or ambiguous natural language prompts. This limitation does not apply where such losses arise directly

from our own negligence, wilful default, or fraud, or where exclusion is prohibited by applicable law or regulation.

4.2. You must review and confirm each order

The AI Trading Interface requires your explicit confirmation before any order is submitted to the market. You must review all order details — including instrument, direction, size, order type, and price — carefully before confirming. By confirming an order you accept full responsibility for that instruction.

4.3. Your existing obligations continue to apply

All obligations you have under the Principal Terms, including those relating to margin, appropriateness, and your representations and warranties, apply in full regardless of how an order is placed. The use of an AI assistant does not create any exception to, or relaxation of, those obligations.

5. Risks and Limitations of Artificial Intelligence

> **Important notice**
>
> AI systems, including those you may connect to your account, can and do make errors. Please read this section carefully before using the AI Trading Interface.

AI assistants have the following known limitations which you must take into account:

- Incorrect outputs and hallucinations. AI models can produce confident but factually incorrect, outdated, or fabricated information, a phenomenon known as "hallucination". This risk is present in all AI systems regardless of their sophistication.
- Prompt sensitivity. The quality and accuracy of AI outputs depends significantly on the clarity and precision of your prompts. Ambiguous, incomplete, or complex instructions increase the risk of unintended outcomes.
- Limited context and awareness. AI assistants do not have full, real-time awareness of all market conditions, your complete financial position, or your personal circumstances. They cannot substitute for your own judgement and due diligence.
- No guarantee of data accuracy. Any market data, price information, or analytical output provided through an AI interface may be delayed, incomplete, or inaccurate. You should verify information independently before relying on it.
- Cybersecurity risk. You should not share authentication credentials, passwords, or sensitive personal or financial information within any AI chat interface. ThinkMarkets will never request such information via an AI assistant.

You use the AI Trading Interface at your own risk. Results will vary with the quality of your prompts and the capabilities of the AI platform you choose to use.

6. Execution Risks: Delays, Slippage, and Latency

The AI Trading Interface introduces additional steps between your instruction and order submission. This increases the risk of execution delays, price movement between instruction and execution, and slippage. You must take this into account when placing time-sensitive orders.

6.1. Additional latency

When you place an order via an AI assistant, your instruction must first be processed and interpreted by the AI model before being transmitted to our platform for execution. This process introduces additional latency compared to placing an order directly through our standard trading platform. The extent of this delay will vary depending on the AI platform you use, your internet connection, and prevailing system conditions.

During periods of market volatility, increased system load, or internet disruption, this additional latency may be materially greater. You should consider whether the AI Trading Interface is appropriate for time-sensitive strategies.

6.2. Slippage

Slippage occurs when the price at which your order is executed differs from the price displayed at the time you gave your instruction. The additional processing time involved in AI-assisted order placement increases the window during which the market price may move before your order reaches us. ThinkMarkets is not liable for slippage arising from this additional latency.

Market orders placed via the AI Trading Interface are subject to our standard order execution policy, available on our website. You should familiarise yourself with this policy and consider using limit orders where appropriate to manage execution price risk.

6.3. Price data displayed via AI

Any price or market data displayed within an AI chat interface may not reflect real-time market conditions. Prices quoted by an AI assistant should not be relied upon as the definitive executable price. The price at which your order is actually executed may differ from any price discussed with or displayed by the AI assistant.

Our existing provisions regarding price integrity, connectivity delays, and price feed errors as set out in the Principal Terms apply in full to orders placed via the AI Trading Interface. We reserve all rights under those provisions, including the right to correct or void transactions arising from artificial or erroneous prices.

6.4. System and platform availability

The AI Trading Interface depends on the continuous availability of both our platform and the third-party AI platform you use. Either may experience outages, interruptions, or degraded performance. ThinkMarkets is not responsible for any loss arising from the unavailability of a third-party AI platform. Our Force Majeure provisions as set out in the Principal Terms apply.

During periods of platform unavailability you should use our standard trading platform to manage your positions. You remain responsible for monitoring your open positions and margin requirements at all times, regardless of whether the AI Trading Interface is available.

7. Accuracy Checks and Account Reconciliation

> **Do not assume**
>
> Information provided by an AI assistant may not accurately reflect your account. You must independently verify your positions, balances, and transaction history directly through your ThinkMarkets account.

7.1. Your responsibility to verify

You must not rely solely on information provided by an AI assistant as an accurate record of your account status, open positions, balances, margin requirements, or transaction history. AI assistants can present account information incorrectly, incompletely, or in a way that does not reflect the current state of your account.

You are responsible for regularly reviewing your account directly through the ThinkMarkets platform to verify the accuracy of:

- all open positions and their current values;
- your account balance and available margin;
- all transaction confirmations and order histories;
- any charges, commissions, or swap fees applied to your account; and
- your account statements.

7.2. Transaction confirmations

In accordance with the relevant provisions of the Principal Terms, you must review all trade confirmations and account statements promptly upon receipt. Confirmations and statements are made available through the ThinkMarkets platform. The Principal Terms set out the timeframe within which you must raise any objection to a confirmation or statement.

The AI Trading Interface does not alter this obligation. If you believe a confirmation or statement contains an error, you must notify us immediately through our standard client services channels and not via an AI assistant.

7.3. Discrepancies between AI output and your account

If you notice any discrepancy between information displayed or communicated by an AI assistant and the information shown in your ThinkMarkets account, you must treat the information in your ThinkMarkets account as authoritative and contact our client services team promptly.

We accept no liability for any loss arising from your reliance on account information provided by an AI assistant rather than verified directly through our platform.

7.4. Margin monitoring

You remain solely responsible for monitoring your margin requirements at all times. Do not rely on an AI assistant as a means of monitoring margin levels. Your margin obligation is determined by reference to your actual account on our platform, not by reference to any figure provided by an AI assistant. If your account falls below the required margin level, your positions may be closed without notice in accordance with the Principal Terms.

8. Product Risk Warning

> Trading leveraged products carries a high level of risk to your capital and may not be suitable for all investors. Losses can exceed deposits. You should consider whether you understand how these products work and whether you can afford to take the high risk of losing your money. Please refer to our Full Risk Disclosure Notice on our website for full details.

The AI Trading Interface provides a different means of accessing the same products and markets available through our standard platform. It does not alter the nature or risk profile of those products. All risks described in our Full Risk Disclosure Notice, available on our website, apply in full when using the AI Trading Interface.

9. Independent Advice

We strongly recommend that you seek independent specialist advice before using the AI Trading Interface if you are uncertain about:

- whether AI-assisted trading is appropriate for your circumstances, investment objectives, or risk tolerance;
- the legal or regulatory implications of using a third-party AI platform in connection with your trading account;
- the tax treatment of gains or losses arising from trades placed using an AI assistant; or
- any other aspect of these Supplementary Terms or the Principal Terms that you do not fully understand.

ThinkMarkets is not in a position to provide legal, tax, financial planning, or other specialist advice. Any information provided by an AI assistant connected to your account must not be treated as specialist advice of any kind.

10. Data and Privacy

To operate the AI Trading Interface, certain account data — which may include your positions, balances, order history, and account information — will be transmitted to the AI platform provider you have chosen to connect. The categories of data transmitted are limited to those necessary to operate the trading interface and do not include identity documents, payment card details, or KYC documentation.

By activating the AI Trading Interface you consent to this data transmission. You should review the privacy policy and terms of your chosen AI platform to understand how your data will be processed by that provider. ThinkMarkets is not responsible for the data practices of third-party AI platform providers.

Our processing of your personal data is governed by our Privacy Notice, available on our website. Your rights under applicable data protection legislation are unaffected by these Supplementary Terms.

We recommend that you do not share any information with an AI assistant beyond that which is necessary to operate the trading interface. In particular, you should avoid sharing sensitive personal, financial, or identity information that is not required for trading purposes.

11. Regulatory Framework

We are regulated by the relevant regulatory authority in the jurisdiction in which your account is held. Our regulatory obligations, including those relating to conduct of business, client protection, and applicable governance requirements, apply in full to the AI Trading Interface.

We will continue to provide our products and services in accordance with our regulatory obligations regardless of the technology used to access them. The AI Trading Interface does not alter our obligations to treat you fairly or ensure that our products remain appropriate for their intended market. We monitor the outcomes experienced by clients using the AI Trading Interface on an ongoing basis and will take appropriate action where we identify patterns of harm or poor client outcomes attributable to this feature.

Nothing in these Supplementary Terms constitutes a waiver of any rights you have under applicable law or regulation.

The regulatory framework governing the use of artificial intelligence in financial services is subject to ongoing development across all jurisdictions. We will review and update these Supplementary Terms as required to maintain compliance with applicable law and regulation as it evolves.

12. Enabling and Disabling the AI Trading Interface

You may activate or deactivate the AI Trading Interface at any time through your account settings. Deactivating the interface will disconnect the AI assistant from your account. Any orders placed prior to deactivation will remain in force in accordance with the Principal Terms.

We may suspend, modify, or withdraw access to the AI Trading Interface at any time, without notice, where we consider it necessary or appropriate for operational, security, regulatory, or risk management reasons. We will endeavour to provide reasonable advance notice where practicable. Where suspension may affect your ability to manage open positions, we will use all reasonable efforts to notify you through an alternative channel at the earliest practicable opportunity and to direct you to our standard trading platform.

Additional costs may apply in connection with market data access through an AI interface. Any such costs will be communicated to you before they are incurred.

13. Liability and Indemnity

13.1. Our exclusions

To the fullest extent permitted by applicable law and regulation, ThinkMarkets shall not be liable for any loss arising from:

- errors, inaccuracies, hallucinations, or misinterpretations produced by an AI assistant;
- your reliance on information, analysis, account data, or price data generated or displayed by an AI assistant rather than verified directly through our platform;
- execution delays, slippage, or price movement arising from the additional latency introduced by AI processing;
- the unavailability, interruption, or failure of any AI platform or related connectivity;
- the acts or omissions of any AI platform provider;
- data transmitted to or processed by an AI platform provider;
- discrepancies between account information displayed by an AI assistant and the actual state of your account; or
- your failure to monitor your positions, margin requirements, or account statements as required by these Supplementary Terms and the Principal Terms.

This limitation does not apply where loss arises directly from our own negligence, wilful default, or fraud, or where exclusion or limitation is prohibited by applicable law or regulation. Our liability to you is otherwise governed by the Liability and Indemnity provisions of the Principal Terms.

13.2. Your indemnity to us

By activating and using the AI Trading Interface, you agree to indemnify and hold harmless the relevant ThinkMarkets entity, its directors, officers, employees, and agents against losses, liabilities, costs, claims, damages, and expenses (including reasonable legal costs) arising directly from:

- any material breach by you of these Supplementary Terms or the Principal Terms in connection with your use of the AI Trading Interface;
- any fraudulent or deliberately inaccurate instruction given by you to an AI assistant in connection with your account; and
- any claim by a third party arising directly from your fraudulent or wrongful use of a third-party AI platform in connection with your ThinkMarkets account.

This indemnity does not limit any other right or remedy we may have against you under the Principal Terms or applicable law. Nothing in this clause restricts any right you may have under applicable consumer protection legislation.

14. Complaints and Redress

Your right to make a complaint is not affected by your use of the AI Trading Interface. Our complaints procedure is set out in the Principal Terms and on our website. Where you are eligible to

refer an unresolved complaint to an independent dispute resolution body, that right is not affected by these Supplementary Terms.

Complaints relating to AI-assisted trading, including disputed orders or account discrepancies, should be made through our standard complaints process. You should not attempt to raise complaints via an AI assistant.

15. Amendments

We may amend these Supplementary Terms at any time in accordance with the amendment provisions of the Principal Terms. We will provide reasonable notice of material changes. Your continued use of the AI Trading Interface following notification of an amendment constitutes acceptance of the amended terms.

16. Definitions

Term	Definition
Artificial Intelligence (AI)	A category of computer systems capable of performing tasks that typically require human-like reasoning, such as understanding natural language, generating text, and interpreting data. In the context of these Supplementary Terms, AI refers to the technology underpinning the AI assistants that may be connected to your ThinkMarkets account.
AI Assistant	A third-party, AI-powered conversational tool (such as Claude by Anthropic or ChatGPT by OpenAI) that a client chooses to connect to their ThinkMarkets account via the Model Context Protocol or equivalent integration, and through which the client may access account information, market data, and, subject to explicit confirmation, place, modify, or cancel orders.
AI Trading Interface	The optional feature made available by ThinkMarkets that enables a client to connect a third-party AI assistant to their ThinkMarkets trading account for the purposes of accessing account information, market data, and placing, modifying, or cancelling orders via natural language, subject to the requirements of these Supplementary Terms.
Force Majeure	Circumstances outside ThinkMarkets's reasonable control, as defined in the Principal Terms, that may prevent or delay the performance of its obligations, including in relation to platform availability and order execution.
Full Risk Disclosure Notice	The document published by ThinkMarkets on its website that sets out in full the risks associated with trading leveraged products, and which clients are required to read before trading.
Hallucination	A known characteristic of AI systems whereby the AI produces output that is confident in tone but factually incorrect, outdated, or entirely fabricated, without any indication to the user that the information is unreliable.

Term	Definition
Latency	The delay between the moment a client gives an instruction (for example, via an AI assistant) and the moment that instruction is received and processed by ThinkMarkets' platform for order execution. Latency may be increased by AI processing steps, internet connectivity, and system load.
Model Context Protocol (MCP)	A technical protocol that enables third-party AI assistants to connect to and interact with external platforms and data sources, including a client's ThinkMarkets trading account, in a structured and standardised manner.
Natural Language	Ordinary spoken or written human language, as distinct from formal programming syntax or structured command inputs, used by a client to communicate instructions or queries to an AI assistant.
Principal Terms	The Client Terms and Conditions issued by the relevant ThinkMarkets entity, as amended from time to time, which govern the client's account and trading relationship with ThinkMarkets and which take precedence over these Supplementary Terms in the event of any conflict.
Privacy Notice	The document published by the relevant ThinkMarkets entity that sets out how ThinkMarkets collects, uses, stores, and protects clients' personal data in accordance with applicable data protection legislation.
Prompt	A natural language instruction, question, or request submitted by a client to an AI assistant in order to obtain a response, carry out an action, or generate output in connection with the client's ThinkMarkets account.
Prompt Sensitivity	The degree to which the accuracy and quality of an AI assistant's outputs are affected by the clarity, precision, and completeness of the prompts provided by the user. Ambiguous or poorly constructed prompts increase the risk of unintended or incorrect outputs.
Slippage	The difference between the price at which a client intends or expects their order to be executed and the price at which it is actually executed, which may arise due to market movement occurring during the time taken to process and transmit an order, including any additional processing time introduced by an AI assistant.
Supplementary Terms	These AI Trading Interface Supplementary Terms and Conditions issued by the relevant ThinkMarkets entity, which apply in addition to the Principal Terms whenever a client activates and uses the AI Trading Interface.
Third-Party AI Platform	Any AI service or product operated by a provider that is independent of ThinkMarkets (such as Anthropic or OpenAI) and which a client elects to connect to their ThinkMarkets account via the AI Trading Interface. Such providers are not regulated by ThinkMarkets or its regulators and operate under their own terms and conditions.

ThinkMarkets. These Supplementary Terms are issued by the ThinkMarkets entity with which you hold your account. Entity-specific details, including regulatory authorisation, registration numbers, and registered office, are set out in the Principal Terms applicable to your account. Website: www.thinkmarkets.com

These Supplementary Terms are to be read in conjunction with the Client Terms and Conditions. In the event of conflict, the Client Terms and Conditions prevail. Date of issue: June 2026.