

### **Purpose**

This document provides you (the "Client") with key information about this investment product. It is not marketing material. This information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

### Product

Name of Product: Contracts for Difference (CFDs) on Indices

**Provider:** TF Global Markets (Europe) Ltd (hereafter the "Company", "ThinkMarkets") is a Cyprus Investment Firm (the "CIF"), authorised, licensed, regulated and supervised by the Cyprus Securities and Exchange Commission (the "CySEC") and its licence number is 215/13. For more information please visit the Company's website at <u>www.thinkmarkets.com/eu</u> or call at +357 25258372.

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A You are about to purchase a product that is not simple and may be difficult to understand.

### What is this product?

#### Туре

The product is CFDs on Stock Indices. Stock Index measures a stock market section value. CFDs on Stock Indices are over the counter products (the "OTC") which reflect the price of the underlying indices. Spread may vary depending on the market conditions. Margin required to open the position is fixed for each CFD on a Stock Index.

### **Objectives**

CFDs are derivative financial instruments. A CFD is an agreement between two counterparties to exchange the price difference of a specific underlying instrument for the time period the deal was opened. CFDs are leveraged products and are traded not on an exchange basis but OTC and there is no central clearing of the transactions. CFDs on Stock Indices, have different underlying indices (e.g. Wall Street 30, UK 100, Europe 50, Spain 35, US SPX 500 (Mini), US Tech 100 (Mini), Japan 225, Hong Kong 50, Germany 30 (Mini), France 40, Australia 200).

A CFD is a speculative instrument and while trading CFDs with different underlying indices, the trader does not become the owner of this asset. CFD pricing reflects the pricing of the underlying indices received by the Liquidity Providers. Long position means buying the instrument with the expectation for its value to rise. Short position suggests selling the asset expecting its value to decrease. CFDs are speculative products which are traded with leverage and are not appropriate for all investors. CFDs, are leveraged products where most of them mature when you choose to close an existing open position. Positions may also be closed due to margin calls/ stop outs. Information on margin calls/ stop out per account can be accessed on the Company's <u>website</u>. Moreover, in case where the Company intends to remove the availability of a CFD, it shall inform you (i.e. the Client) in order to close any open positions until a specific deadline. If the Client does not close the position by the said deadline, the Company your invested capital.

Trading in CFDs carries high level of risk and thus can generate great profits as well as great losses. You should never invest more that you are willing to lose, as it is possible to lose your initial investment. Unless a Client knows and fully understands the risks involved in CFD trading, they should not engage in any trading activity. Clients should consider whether CFDs are appropriate for them according to their financial status and goals before trading. If you do not have enough knowledge and experience to trade, we suggest you seek independent advice before you invest. If you still don't understand these risks after consulting an independent financial advisor, then you should refrain from trading at all. Trading in CFDs comes with a significant risk of losses and the investment value can both increase and decrease. CFDs require constant monitoring and may not be appropriate for persons who cannot devote time in this respect.

Prior to commencing trading in CFDs it is prudent to consult with this KID and evaluate whether trading in CFDs is appropriate for you.

#### Intended Retail Investor

CFDs are available for Clients that their objectives and needs will be to increase wealth/ capital, hedge their business foreign exchange risk and speculation over the short, medium or long term investment horizon. Clients should have a high-risk tolerance and ability to lose of 100% of their capital. The Clients should be willing to accept margined price fluctuations in exchange for the opportunity of higher returns. Moreover, the Clients should be willing to accept concentration risk with the exchange for the opportunity of higher returns. Clients that are risk intolerant should not invest in the respective target market as these instruments are risky and bear significant amount of risk.

# What are the risks and what could I get in return? Risk Indicator



The risk indicator assumes that you may not be able to buy or sell your CFD at the price you wanted to due to volatility of the market or you may have to buy or sell your CFD at a price that significantly impacts how much you will get in return. The summary risk indicator is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the markets or because we are not able to pay you.

We have classified this product as 7 out of 7, which is the highest risk class. This rates the potential losses from future performance at a very high level.

Be aware of currency risk. You will receive payments in a different currency, so the final return you will get depend on the exchange rate between the two currencies. This risk is not considered in the indicator shown above. For example, maintaining a trading account in Euros and trading in CFDs that are not priced in Euros are subject to foreign exchange risks and may be affected in fluctuations of the underlying currencies. This risk is not considered in the risk indicator.

In some circumstances you may be required to make further payments to pay for losses (i.e. margin payments). **The total loss you may incur is all of your invested capital.** The Company offers Negative Balance Protection to its Retail Clients, meaning that they will never be in a position to lose more funds than the amounts invested with the Company. In case the account balance of a Client enters in the negative territory, for example due to a gap in the market, this mount will not be requested by the Company and the Client's account will be brought back to zero (0).

Please refer to the Company's Risk Disclosure Policy please visit the Company's website.

Your profits and loss will be directly impacted by fluctuations in volatility and liquidity of the underlying index of the CFD. Price movements may be significant and may 'gap' so that pricing is not consecutive. As you are trading on leverage the speed at which you may generate profits or losses and their size is magnified. We may automatically close your trades if you do not maintain the required margin.

This product does not include any protection from future market performance so you could lose some or all of your investment. The Client could place Stop Loss to limit potential losses, and Take Profit to collect profits to protect against market movements. If (we) (are) not able to pay you what is owed, you could lose your entire investment. However, you may benefit from a consumer protection scheme (see the section 'what happens if we are unable to pay you'). The indicator shown above does not consider this protection.

#### **Performance Scenarios**

The performance scenarios represent general situations of changes in the prices of CFDs in Stock Indices and their impact on the return of the Client's investment in monetary and percentage terms. These scenarios are general and applicable to the range of indices offered by the Company. The scenarios are an estimate of future performance based on how the value of this investment varies and are not an exact indicator. What you get will vary depending on how the market performs and how long you keep the investment/ product. The stress scenario shows what you might get back in extreme market circumstances, and it does not take into account the situation where we are unable to pay you.

Example:

Trading 1 lot UK100 at the price of 7480.0, using leverage 1:5 and 20,000 GBP deposit.

Margin requirements: Volume \* Contract Size \* Open Price / Leverage = 1 \* 10 \* 7480 / 5 = 14,960 GBP

Costs of execution are not included in this section, but are presented in detailed in the Section 'What are the costs'. Costs of execution must be taken into consideration when planning your trading activity. The figures do not take into account your personal tax situation, which may also affect how much you get back. For contract specifications of each instrument offered by the Company please visit our <u>website</u>.

| Open<br>Price | Long Trade (held intraday) |             |                               |                          | Short Trade (held intraday) |                |                         |                          |
|---------------|----------------------------|-------------|-------------------------------|--------------------------|-----------------------------|----------------|-------------------------|--------------------------|
|               | Performance<br>Scenario    | Close Price | Change<br>in<br>Equity<br>(%) | Profit/ Loss (in<br>GBP) | Performance<br>Scenario     | Close<br>Price | Change in<br>Equity (%) | Profit/ Loss (in<br>GBP) |
| 7480.0        | Stress                     | 7340.0      | -7.00                         | -1,400.00                | Stress                      | 7610.0         | -6.50                   | -1,300.00                |
| 7480.0        | Unfavourable               | 7420.0      | -3.00                         | -600.00                  | Unfavourable                | 7520.0         | -2.00                   | -400.00                  |
| 7480.0        | Moderate                   | 7510.0      | 1.50                          | 300.00                   | Moderate                    | 7420.0         | 3.00                    | 600.00                   |
| 7480.0        | Favourable                 | 7590.0      | 5.50                          | 1,100.00                 | Favourable                  | 7360.0         | 6.00                    | 1,200.00                 |

The scenarios shown illustrate how your investment could perform. You can compare them with the scenarios of other products.

Market development in the future cannot be accurately predicted. The scenarios shown are only an indication of some of possible outcomes based on recent returns. Actual returns could be lower.

## What happens if ThinkMarkets is unable to pay out?

ThinkMarkets is a member of the Investor Compensation Fund (ICF) for clients of CIFs, which covers eligible investments if the Company is unable to meet its financial obligations to Clients. The total payable compensation to each covered Client of an ICF's member may not exceed €20.000 or 90% of the covered investor's claim, whichever is lower, irrespective of the number of accounts held, currency and place of offering the investment service. The ICF covers Retail Clients for all the investment services offered by the Company. For more information on the ICF please visit the Company's <u>website</u>.

### What are the costs?

The Company offers a set of accounts where transaction costs differ between them.

The Company's costs consist of One-Off costs and on-going costs as presented below:

| One off costs on<br>Entry and Exit | Spread                 | This is the difference between the buy price and the sell price we quote.  |
|------------------------------------|------------------------|--|
|                                    |                        | The Spreads values vary for different accounts as well as depend on the instrument traded. The spread is floating, therefore it may increase depending on the market conditions. Spread is a cost present both at entering and exiting a trade, and it applies to all the accounts. All the minimum and typical spreads for each CFD are reflected at the Company's <u>website</u> . |
|                                    | Currency<br>conversion | We automatically convert any realised profits and losses, cash received, fees and charges and any adjustments that are denominated in another currency to the base currency specified for your account. To make such conversions we charge a fee of 3% of the amount.  |
| Ongoing costs                      | Swap Rates             | For trades that are held overnight, and not closed intraday, the Swap Rates are charged or paid based upon the interest differentials for borrowing or lending on the base currency of the underlying. The rates are calculated over six months LIBOR (or equivalent depending on country) + /- 3.5%.  |
| Incidental costs                   | Distributor Fees       | We may share a one-off payment or a portion of our spreads, fees or other charges with other persons, including a distributor who may have introduced you or that provides you with an ongoing service.  |

The person selling you or advising you about this product may charge you other costs. If so, this person will provide you with information about these costs and show you the impact that all costs will have on your investment over time.

Full information on Costs & Charges can be accessed on our website here.

# How long should I hold it, and can I take money out early?

Index CFDs are intended for short-term trading, in some cases intraday, and are generally not suitable for long-term investments. Index CFDs do not have a recommended or required minimum holding period. As an execution only product you may choose to close your position at any time without additional fees or penalty.

# How can I complain?

In case a Client is dissatisfied by the services provided by the Company, must address any complaints to the Company's Compliance Department by filling out the relevant forms and submit to the Company via email at <u>complaints.eu@thinkmarkets.com</u> as per the Client Complaint Handling Procedure.

In case the final decision does not satisfy the complainant's demands, the latter may maintain the complaint through the Financial Ombudsman, the CySEC or the relevant courts (see <u>www.financialombudsman.gov.cy</u> or more information).

# Other relevant information

This document is a summary of key information about CFDs on Indices. It is designed to help you make an informed decision before your trade. This is a summary only and nothing in this document should be considered as advice.

Before deciding whether to open an account or trade any of our products we strongly suggest that you read our full **terms and policies**, **including: our full Terms and Conditions, Full Risk Warning and Privacy Policy** among other things which can be found on the Company's <u>website</u>. In addition, you can find the full contract specifications for CFDs on Indices under <u>Contract Specifications page</u>.